



HEALTH, SAFETY, ENVIRONMENT AND QUALITY CHARTER

Arkema places the safety and security of its activities, the health of people, the protection of the environment, and the satisfaction of its customers at the top of its priorities. Arkema endorses **Responsible Care®**, a voluntary initiative centred on business and product stewardship, and based on a process of continuous progress. Our Group has two key programs related to our employees and contractors worldwide: **Safety in Action** to promote and reinforce a safety culture in every employee, and our **ESSENTIALS** programme which clearly defines a set of rules that will be followed without compromise.

Within the framework of corporate social responsibility, our **Common Ground®** programme is focused on our direct neighbours and communities where we operate and helps to develop relationships based on trust and meeting expectations with society at large.

To ensure the loyalty of our customers and partners, we need to anticipate their needs and are committed to an approach of continuous improvement. This approach relies in particular on listening attentively along with a spirit of innovation and operational excellence.

ARKEMA'S POLICY INCLUDES THE FOLLOWING KEY COMMITMENTS:

■ As a minimum, we observe local laws and regulations applicable to Arkema, wherever our Group conducts its activities. Where experience and process knowledge dictate, requirements can be more stringent.

■ Product stewardship takes into account health, safety and the protection of the environment throughout a product's life cycle, from its initial development stage.

■ Our safety, environment and quality management systems are adapted to each activity, and are based on the definition of improvement objectives, the implementation of action plans, the measurement of the results achieved, and the related control. They are evaluated on a regular basis.

■ Management is focused on creating and maintaining an environment for preventing unplanned events. Regular audits of all entities are conducted following the AIMS (Arkema Integrated Management System) protocol.

■ Our risk prevention policy entails the organization of contingency means and emergency response plans to control possible accidents; these measures are updated periodically, and tested during exercises conducted at regular intervals.

■ When choosing our industrial and commercial partners, we give priority to those who adhere to our health, safety, environment and quality policy.

■ We are convinced that all workplace injuries are preventable and every individual has a role and an essential responsibility for ensuring safety in their workplace and for the quality of products and services provided. Individual reviews ensure a regular evaluation of this requirement.

■ Arkema strives to be a preferred place to work by ensuring a diverse and healthy environment where individuals can develop and contribute to overall success.

■ In the field of health, safety, environment and quality, Arkema's approach is one of openness and dialog with its stakeholders.

■ In matters of security, Arkema strives to apply best in class technology and training for the protection of our people and facilities.



Thierry Le Hénaff
Chairman and CEO

